



**Recognized 24 times by J.D. Power for customer satisfaction**

<b>Customers Served:</b>	418,000 (electric) 329,000 (gas)	530,000 (electric)
Service Area	16 KY Counties	77 KY Counties
Credit Rating	A3/A-	A3/A-
Regulated By	KY PSC	KY PSC

**Electric Business – 12 months ended December 31, 2019 – Average Price\* per kWh:**

Residential	10.89 ¢	10.21 ¢
Commercial	10.02 ¢	10.39 ¢
Industrial	6.90 ¢	6.14 ¢

<b>Generating Capacity (Winter/Summer):</b>	3,094MW/2,906MW	5,036MW/4,827MW**
<b>All-Time Peak (Winter/Summer):</b>	2,096MW/2,852MW	5,112MW/4,354MW**

**Generation Source:**

Coal	86.44%	73.88%**
Natural Gas Combustion Cycle	8.15%	20.73%**
Simple Cycle Combustion Turbine	3.56%	4.79%**
Hydroelectric	1.80%	0.55%**
Solar	0.05%	0.06%**

**Gas Business – 12 months ended December 31, 2019: Gas Deliveries (Thousands of Mcf):**

Sales	30,542
Transport	14,335
Total	44,877

**Average Price per Mcf Sold:**

Residential	\$ 10.21
Commercial	\$ 8.62
Industrial	\$ 7.24
Underground Capacity	25.90 billion cubic feet

\*Price/Kwh includes Kw (Demand) & customer charges. Fees not included: Franchise Fee, School & State Sales Taxes.

\*\*Includes Old Dominion Power, which is governed by the VA State Corporation Commission.