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Business Watch



E.ON ranks first in survey on customer satisfaction

E.ON U.S., parent company of Louisville Gas and Electric Co. and Kentucky Utilities in Lexington, has placed first in residential customer satisfaction among 15 Midwestern electric utilities, according to J.D. Power and Associates.

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It is the seventh time in eight years that the research firm's annual survey has crowned the local utility No. 1 in the Midwest region.

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The gas and electric company twice has led the nation. This year, it had the third-highest score among the 55 largest U.S. electric utilities.

Duke Energy Midwest, which serves Southern Indiana, finished ninth in the Midwest region.

BB&T income up 11%; Fifth Third profits fall 8%

BB&T Corp. said

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yesterday second-quarter net income climbed 11 percent to \$429.1 million, or 79 cents a share, from \$386.8 million, or 70 cents a share, in the year-ago period.

The banking company credited a 7 percent revenue increase, which included an 11 percent increase in non-interest income.

Fifth Third Bancorp said yesterday that its second-quarter earnings fell 8 percent from a year ago, hurt by a decline in interest income.

Fifth Third made \$382 million, or 69 cents a share, for the quarter ended June 30 compared with \$417 million, or 75 cents a share, a year ago.

-- From staff, wire reports

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